

MAKE YOUR VOICE HEARD!

Your answers to this survey will help us plan library services for the next few years.

All surveys with names/contact information will be placed into a drawing for a \$50 Visa gift card, courtesy of the Friends of Longwood Public Library.

Please return only one survey per patron, limited to Longwood district residents.

Surveys are also available in the library or online at **longwoodlibrary.org**.

Please return your completed survey to the library by October 1.

1. Have you used Longwood Public Library (LPL) services in the past 12 months?

Yes

No

If you checked No, please skip to question number 7.

2. If you used LPL services in the past 12 months, did you use any of our virtual (online) services?

Check all that apply.

Did not use online services

Attended web-based programs for adults, teens or children (e.g., online storytime, lectures over Zoom, etc.)

Downloaded or streamed eBooks, audiobooks, movies or magazines

Used online learning products such as CreativeBug, Rosetta Stone, Gale Courses, Universal Class, Brainfuse (homework help)

Used online research products such as Ancestry, Britannica, Consumer Reports, LawDepot, Medline, New York Times or Newsday, World Book Online

Registered for a library card

Accessed your library account to place holds, view items checked out, etc.

Visited LPL on social media (Facebook, Instagram, YouTube)

3. Using the numbers 1-3, please rate the following library online services according to their value to you personally.

Web-based programs for adults, teens or children
(e.g., online storytime, lectures over Zoom, etc.)

3-very valuable 2-valuable 1-not valuable

Streaming or downloadable eBooks, audiobooks, movies or magazines

3-very valuable 2-valuable 1-not valuable

Online learning products such as CreativeBug, Rosetta Stone,
Gale Courses, Universal Class, Brainfuse (homework help)

3-very valuable 2-valuable 1-not valuable

Online research products such as Ancestry, Britannica,
Consumer Reports, LawDepot, Medline, New York Times or
Newsday, World Book Online

3-very valuable 2-valuable 1-not valuable

Online registration for a library card

3-very valuable 2-valuable 1-not valuable

Library account to place holds, view items checked out, etc.

3-very valuable 2-valuable 1-not valuable

LPL social media (Facebook, Instagram, YouTube)

3-very valuable 2-valuable 1-not valuable

4. If you visited the LPL facility in the past 12 months, what services did you use?

Check all that apply.

- Did not visit the LPL facility
 - Curbside pickup
 - Browsed for materials to check out
 - Public Wi-Fi
 - Public access computers
 - Printing, faxing or scanning
 - Asked librarian for research assistance
 - Attended a library program
 - Used a study room or a table to sit and read or study
 - Used the outdoor spaces (Terrace, Children's Garden)
 - Borrowed a museum pass
 - Other (please describe)
-

5. Using the numbers 1-3, please rate the following library services according to their value to you personally.

Curbside pickup

3-very valuable 2-valuable 1-not valuable

Browsing for materials to check out

3-very valuable 2-valuable 1-not valuable

Public Wi-Fi

3-very valuable 2-valuable 1-not valuable

Public access computers

3-very valuable 2-valuable 1-not valuable

Printing, faxing or scanning

3-very valuable 2-valuable 1-not valuable

Asking a librarian for research assistance

3-very valuable 2-valuable 1-not valuable

Attending a library program

3-very valuable 2-valuable 1-not valuable

Using a study room or a table to sit and read or study
Using the outdoor spaces (Terrace, Children's Garden)

3-very valuable 2-valuable 1-not valuable

Homebound service

3-very valuable 2-valuable 1-not valuable

Borrowing a museum pass

3-very valuable 2-valuable 1-not valuable

6. If you used any library services in the last 12 months, how would you rate your overall experience?

- Excellent
- Very good
- Satisfactory
- Unsatisfactory

7. If you don't use library services regularly, why not?

Check all that apply.

- Too far from my home
 - Hours don't work for me
 - Not interested in services the library provides
 - Other (please describe)
-

8. Do you have a library card?

- Yes
 - No
 - Not sure
-

9. LPL is creating a makerspace (a place where people can come together to create or invent things, using traditional crafts or technology). Which of the following equipment or services would you be interested in using?

Check all that apply.

- 3D printing
 - Music editing
 - Video editing
 - Sewing and other fabric skills
 - Paper or vinyl cutting
 - Green screen
 - Other (please describe) _____
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10. What is the ZIP code of your address? _____

11. Whether or not you use library services, we are interested in your thoughts about LPL:

12. If you would like to be entered into a drawing to win a \$50 gift card, courtesy of the Friends of the Library, enter your full name and phone number here:

THANKS FOR YOUR INPUT!