

SURVEY

MAKE YOUR VOICE HEARD!

Your answers to this survey will help us plan library services for the next few years.

All surveys with names/contact information will be placed into a drawing for a \$50 Visa gift card, courtesy of the Friends of Longwood Public Library. Please return only one survey per patron, limited to Longwood district residents. Surveys are also available in the library or online at longwoodlibrary.org.

Please return your completed survey to the library by October 1.

1. Have you used Longwood Public Library (LPL) services in the past 12 months?

Yes

No

If you checked No, please skip to question number 7.

2. If you used LPL services in the past 12 months, did you use any of our virtual (online) services?

Check all that apply.

Did not use online services

Attended web-based programs for adults, teens or children (e.g., online storytime, lectures over Zoom, etc.)

Downloaded or streamed eBooks, audiobooks, movies or magazines

Used online learning products such as CreativeBug, Rosetta Stone, Gale Courses, Universal Class, Brainfuse (homework help)

Used online research products such as Ancestry, Britannica, Consumer Reports, LawDepot, Medline, New York Times or Newsday, World Book Online

Registered for a library card

Accessed your library account to place holds, view items checked out, etc.

Visited LPL on social media (Facebook, Instagram, YouTube)

3. Using the numbers 1-3, please rate the following library online services according to their value to you personally.

	3-very valuable	2-valuable	1-not valuable
Web-based programs for adults, teens or children (e.g., online storytime, lectures over Zoom, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Streaming or downloadable eBooks, audiobooks, movies or magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online learning products such as CreativeBug, Rosetta Stone, Gale Courses, Universal Class, Brainfuse (homework help)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online research products such as Ancestry, Britannica, Consumer Reports, LawDepot, Medline, New York Times or Newsday, World Book Online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online registration for a library card	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library account to place holds, view items checked out, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LPL social media (Facebook, Instagram, YouTube)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. If you visited the LPL facility in the past 12 months, what services did you use?

Check all that apply.

- Did not visit the LPL facility
- Curbside pickup
- Browsed for materials to check out
- Public Wi-Fi
- Public access computers
- Printing, faxing or scanning
- Asked librarian for research assistance
- Attended a library program
- Used a study room or a table to sit and read or study
- Used the outdoor spaces (Terrace, Children's Garden)
- Borrowed a museum pass
- Other (please describe) _____

5. Using the numbers 1-3, please rate the following library services according to their value to you personally.

	3-very valuable	2-valuable	1-not valuable
Curbside pickup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Browsing for materials to check out	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Wi-Fi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public access computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing, faxing or scanning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asking a librarian for research assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attending a library program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using a study room or a table to sit and read or study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using the outdoor spaces (Terrace, Children's Garden)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homebound service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing a museum pass	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. If you used any library services in the last 12 months, how would you rate your overall experience?

- Excellent
- Very good
- Satisfactory
- Unsatisfactory

7. If you don't use library services regularly, why not?

Check all that apply.

- Too far from my home
- Hours don't work for me
- Not interested in services the library provides
- Other (please describe) _____

8. Do you have a library card?

- Yes
 - No
 - Not sure
-

9. LPL is creating a makerspace (a place where people can come together to create or invent things, using traditional crafts or technology). Which of the following equipment or services would you be interested in using?

Check all that apply.

- 3D printing
 - Music editing
 - Video editing
 - Sewing and other fabric skills
 - Paper or vinyl cutting
 - Green screen
 - Other (please describe) _____
-

10. What is the ZIP code of your address? _____

11. Whether or not you use library services, we are interested in your thoughts about LPL:

12. If you would like to be entered into a drawing to win a \$50 gift card, courtesy of the Friends of the Library, enter your full name and phone number here:

THANKS FOR YOUR INPUT!